

Carolynn Nofsinger

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Experience

Pathways Community HUB Program Manager

Elevate Health

June 2020 – Present

- Ensure program compliance with Pathways Community HUB model, HIPAA, contractual requirements
- Support Community Health Worker daily operations, answering technical and case management related questions and/or problem-solving when necessary
- Plan, facilitate and book speakers for monthly Community Health Worker forum series
- Review and sign off on case notes (protocols) in case management platform
- Analyze data trends for Community Health Workers, creates and sends data reports to partner agencies on a monthly basis
- Assist with Pathways model, and documentation platform training for new Community Health Workers
- Assisted in drafting Elevate Health COVID-19 Response Proposal and subsequent program implementation
- Assisted with implementation of the Washington DOH-funded Care Connect Washington program for COVID-19 response

Care Continuum Network Coordinator

Elevate Health

December 2019 – June 2020

- Responsible for reviewing new client referrals, then triage to appropriate case management partner based on client needs and cultural considerations
- Assisted with the training efforts and onboarding of all network CHW's onto new case management platform in January 2020
- Managed the Care Continuum Network referral line and would speak directly with clients or providers to conduct referrals over the phone
- Support monthly Community Health Worker forums in an administrative capacity, and facilitating when necessary

Grants and Contracts Specialist

The Geneva Foundation

July 2017 – Present

- Managed day-to-day operations for biomedical research grants and contracts, including procurement, budget monitoring, communicating with sponsors and/or government agencies, patent applications, and reporting/deliverable management
- Portfolio consisted of grant, cooperative agreement, and contract awards with a variety of federal funders, including CDMRP, JPC, and the Uniformed Services University.
- Supported two of The Geneva Foundation's featured programs: The MIRROR Consortium and 4D Bio3.
- Experience preparing proposals for: NIH (including R21 and R01), DARPA, CDMRP, JWMP, CDC, SBIR funding opportunities.



Planning Specialist and Data Coordinator

City of Seattle Human Services Department (AmeriCorps VISTA)

July 2016 – July 2017

- Coordinated logistics for the 2016 Seattle Homeless Need Assessment; including administering trainings, coordinating, and facilitating focus groups, maintaining payment logs, providing technical assistance to survey team and answering questions from surveyors
- Survey Administrator for 2016 Seattle Needs Assessment; including training and managing a team of 25 survey administrators. Experience managing financial resources and setting pay for surveyor team.
- Served on the Planning Committee for the 2017 King County Point in Time Count; oversaw the recruitment and assignment of paid guides to work with canvassing teams.

Intern — Mental Health, Psychosocial Response, and Intercultural Communication Division

International Organization for Migration, the UN Migration Agency (Egypt)

Summer 2015

- Stationed at Middle East North Africa Regional Office in Cairo, Egypt
- Primary responsibilities included researching psychosocial effects of human trafficking on trafficking survivors
- Updated department archives with current best practices for care of trafficking survivors
- Co-authored article for *European Psychologist* (to be published) detailing suggestions to improve clinical treatment and reintegration of human trafficking survivors, titled “Psychological and Psychosocial Considerations in Caring for Survivors of Human Trafficking”
- Collaborated with the World Bank to research and create educational materials for the WBx Talks Video: “Livelihood Interventions as Psychosocial Interventions”

Education

Masters in Social Work, Boston University School of Social Work

September 2021 – Present

- Clinical Social Work major
- Current GPA: 3.15

Bachelors of Arts in Sociology and Anthropology, University of Puget Sound

May 2016

- *Recipient*, Sociology & Anthropology Department Leon Grunberg Distinguished Service Award, May 2016.
- *Recipient*, Faculty Scholarship for Academic Achievement, August 2013 – June 2016.
- *Recipient*, Summer Research Grant in the Arts, Humanities, and Social Sciences, Summer 2015.
- *Member*, Alpha Kappa Delta, the International Sociology Honor Society, October 2015 – Present